



## IMPORTANT HEALTH PRECAUTIONS

The wellbeing of our team members and customers is of paramount importance. We are closely monitoring the Centers for Disease Control and Prevention and World Health Organization's statements regarding the COVID-19 cases and following guidelines from these agencies as well as the local health departments. For more information, refer to Centers for Disease Control and Prevention (CDC) or your local health authority.

Our team members consistently practice protocols designed to improve hygiene and sanitation as well as prevent illnesses. Considering the recent COVID-19, we have increased these efforts significantly, including:

- Increasing the cleaning of high-volume, high-touch areas;
- Monitoring health departments at the local, state and federal levels to ensure we receive the latest updates and protocols; and
- Distributing critical information among key team members and business partners to help prevent illness.

In addition, we've adapted our cancellation policy so that any stay through April 30th, 2020 can be changed or canceled without penalty. Please call our reservations team at 855.400.0505 by 3pm on the day of scheduled arrival to make changes or cancellations.

If you have any questions, please contact 406.823.4000 and ask for the Manager on Duty.